

Disclaimer/Terms & Conditions

1.1. Payment:

Quoted prices are in Rands (ZAR) and payment for listings should also be made in Rands (ZAR) using a Credit Card, Debit Card, or Wire Transfer/EFT. Other alternatives may be acceptable on request.

2.1. Cancellation

- If the tenant does not arrive they forfeit 100% of the total payment received up till that point.
- If the tenant cancels 1-20 days before arrival then they forfeit 75% of the total payment received up till that point.
- If the tenant cancels 21-90 days before arrival then they forfeit 25% of the total payment received up till that point.

2.2.

On receipt of a written instruction from you to cancel the reservation, Doornkloof Karoo Country Farm will refund whatever amount is due within 5 working days.

3.1. Refunds

Refund payments are subject to a 7% (seven percent) handling fee on the refunded amount unless a refund is necessitated as a result of the fault of Doornkloof Karoo Country Farm. Determination as to who is at fault is solely in Doornkloof Karoo Country Farm reasonably exercised discretion.

4.1. Indemnity

You hereby indemnify Doornkloof Karoo Country Farm unconditionally and irrevocably and agree to hold Doornkloof Karoo Country Farm harmless against all loss, damages, claims, liability and/or costs, of whatsoever nature, howsoever and whensoever's arising, suffered or incurred by Doornkloof Karoo Country Farm or instituted against Doornkloof Karoo Country Farm as a result of (without limitation):

- your use of our services;
- your failure to comply with these terms and a provision of any agreement concluded between us;
- any unavailability of, or interruption in the service;
- any other cause whatsoever relating to our provision of services to you.

5.1. Disclaimer and limitation of Liability

To the extent permitted by applicable law, Doornkloof Karoo Country Farm shall not be liable to you for any direct damages howsoever arising and neither party shall be liable to the other for any special, indirect, incidental, consequential or punitive damages arising out of or relating to this agreement, whether resulting from negligence, breach or any other cause. To the extent that a competent court or tribunal finally determines, notwithstanding the limitation contained in this clause, that Doornkloof Karoo Country Farm is liable to you for any damages, Doornkloof Karoo Country Farm liability to you for any damages howsoever arising shall be limited to the amount of R1000.00 (one thousand rand) only.